### **Koorie Heritage Trust**

Level 1 Yarra Building, Federation Square Cnrs Flinders and Swanston Streets Melbourne, Victoria, 3000 Australia T: +61 3 8662 6335 E: robhyatt@koorieheritagetrust.com

# KOORIE HERITAGE TRUST - BIRRARUNG WILAM WALKING TOUR GLOBAL FIT & GROUP COMMISSIONABLE RATES 2024-2025 Valid 01 April 2024 – 31 March 2025

#### PLEASE NOTE THESE RATES ARE CORRECT AS AT 15 June 2023 FOR VALID 2024-25 DEPARTURE DATES

KOORIE HERITAGE TRUST - BIRRARUNG WILAM WALKING TOUR VALID 1 APR 2024 – 31 MAR 2025 (All Rates are Inclusive of GST) All Rates are quoted in Australian dollars (\$AUD)	LENGTH OF TOUR	RETAIL RATES Valid 01 April 2023– 31 March 2024 Per Person	INBOUND RATES 25% Commission Per Person	MAX NUMBER OF PAX	MIN NUMBER OF PAX
Birrarung Wilam Tour ADULT	1 hour	\$40.00	\$30.00	30	2
Birrarung Wilam Tour CHILD	1 hour	\$20.00	\$15.00	30	2

GENERAL BOOKING AND RATE INFORMATION	BOOKING AND RATE NOTES		
Season(s)	Year Round Rates		
Blackout Dates	All Victorian Public Holidays		
Rates are based upon Adult Participants	Any person aged 18 years and over is considered an adult		
Child Policy	Children aged 5 but under 18 years 50% Children aged 4 years and under FOC		
Accommodation	N/A		
Minimum/Maximum Pax	Minimum Pax: 2 Maximum Pax: 30		
Cancellation Policy FIT (Free Independent Travellers and/or Group Bookings	Where a booking is cancelled two (2) working days in advance – no cancellation fee applies Where a booking is cancelled, or numbers reduced less than two (2) working days 100% of the total booking will be charged		
Payment Procedures	Payment may be made at the time of booking through the Rezdy link on the Koorie Heritage Trust website: <u>http://koorieheritagetrust.com.au/event/cultural-walk-birrarung-wilam-river-camp/</u>		
	Group bookings can be made at education@koorieheritageturst.com or to Rob Hyatt at <u>robhyatt@koorieheritagetrust.com</u> .		
	Phone enquiries to Rob Hyatt - (03) 8662 6335 or on the day in our shop on level 1 of the Koorie Heritage Trust, Federation Square.		
Reservation& Booking Procedures	FIT Reservations can be made online via the Koorie Heritage trust website and following the links to Rezdy:		
	http://koorieheritagetrust.com.au/event/cultural-walk-birrarung-wilam-river-camp/		
	Group bookings to: education@koorieheritagetrust.com or robhyatt@koorieheritagetrust.com		
	A confirmation form will be sent for your group booking, please check the details and return this to us so that we may lock in your booking. An Invoice will be provided post-visit and is payable within 15 days of issue.		
Private Tours	Private tours can be arranged outside of the public tour times. Private tours can be booked on any day except Sundays and public holidays from 10am (1 to 2-hour options) and finishing before 5pm. Rob Hyatt can be contacted to arrange dates and times, please see rates below.		

KOORIE HERITAGE TRUST – PRIVATE TOURS VALID 1 APR 2020 – 31 MAR 2021 (All Rates are Inclusive of GST)	LENGTH OF TOUR	RETAIL RATES Valid 01 April 2024– 31 March 2025 Per Person	INBOUND RATES 25% Commission Per Person	MAX NUMBER OF PAX	MIN NUMBER OF PAX
PRIVATE TOUR ADULT	1 hour	\$120.00	\$90.00	25	2
PRIVATE TOUR ADULT	2 hours	\$240.00	\$180.00	25	2

Tour Details, Itinerary and Inclusions	Tour Itinerary	Departure – Return Details	Days of Operation/Departure	Other Information
Birrarung Wilam Tour	Starting at 1.00pm seven days a week, the Birrarung Wilam Walk takes you through the Koorie Heritage Trust and Federation Square, down to the Birrarung Wilam (Common Ground) Aboriginal art installations.	1.00pm – 2.00pm	Seven days a week except for public holidays	The walk is accessible including wheelchair access and is available to all levels of fitness.

# Trade Terms & Conditions:

- 1. This agreement is confidential
- 2. Rates are quoted in Australian dollars (\$AUD)
- 3. Rates include a 10% Goods and Services Tax (GST) as mandated by Australian law. Koorie Heritage Trust reserves the right to pass on any new tax, fee or levy by any Australian (Federal or State) authority
- 4. Nett rates are extended for adults and children
- 5. Nett rates are not available for family tickets and/or concession tickets
- 6. Rates are quoted as both Retail and Nett
- 7. A child is classified as aged between 5 18 years. Children 4 years and younger tour free when travelling with a paying parent or legal guardian
- 8. Rates are extended for sale within domestic and international markets. Under no circumstances can the Partner sell the Koorie Heritage Trust tickets publicly direct to a consumer lower than Koorie Heritage Trust set retail prices unless authorized to do so in writing by Koorie Heritage Trust
- 9. Marketing campaigns or promotional offers by third party provides, including group buying sites, must be authorized in writing by Koorie Heritage Trust before campaign/promotion commencement
- 10. Koorie Heritage Trust Terms and conditions may be subject to change without notice
- 11. Trade Partners are not authorized to sell Koorie Heritage Trust tickets through another B2C distribution channel apart from their own without Koorie Heritage Trust written authorization.

# **Complimentary (FOC) Policy:**

1. Coach Drivers and Tour Guides accompanying a group are FOC (Ratio: 1 free guide to 15 passengers)

### **Documentation:**

- All passengers must present a valid Company Voucher either paper or electronic for redemption of their tour ticket
- A sample voucher must be provided to Koorie Heritage Trust for future reference